

## POLICY DOCUMENT

**Product Name: Sahara Sugam - Jeevan Bima**

**Type of Product: Unit Linked Non – Participating Plan (UIN: 127L023V01)**

**In this policy, the investment risk in investment portfolio is borne by the policyholder**

**IRDAI Registration No: 127 | CIN : U65999UP2000PLC025635**

### SCHEDULE

Policy No.		Customer ID Code No.	
<b>AGENCY CODE</b>		<b>AGENCY NAME</b>	
<b>MOBILE NO., IF NOT, LANDLINE NO. OF AGENCY</b>			
Name of the Life Assured			
Address			
Name of the proponent			

Proposal No.		Date of Proposal	
Date of Commencement		Mode of Payment	
Age		Date of Birth	
Nature of age-proof submitted		Whether Age Admitted	

Coverage type	Product Name	Sum Assured (In Rupees)	Policy Term (In Years)	Premium Paying Term (In Years)	Date of last Installment Premium	Maturity Date	Installment Premium (In Rupees)
<b>Service Tax &amp; Swachh Bharat Cess</b>							
<b>Educational Cess</b>							
<b>Total Installment Premium</b>							

TYPE OF FUND	
--------------	--

Name of Nominee (Under Section 39 of Insurance Act, 1938)		
Name of Appointee if Nominee is minor		
<b>Event</b>	<b>Benefit</b>	
Survival up to the end of policy term	Fund Value prevailing on maturity date.	
Death during policy term	Death Benefit is payable on receipt of intimation of death of the Life Assured. The death benefit will be the sum assured reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured or the policy Fund Value as on the date of receipt of intimation of death whichever is higher subject to the minimum being 105 percent of the total premiums paid reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured.	
To whom Payable	The Proposer or his Assigns or Nominees (under section 39 of the Insurance Act, 1938), or Proving Executors or Administrators or other Legal Representatives under law.	
Period during which premiums payable (other than single premium)	Survival up to the policy term or death if earlier.	
Dates when premium payable		
Riders		
Special Provisions		

Sahara India Life Insurance Company Ltd. (hereinafter called "the Company") having received a Proposal and Declaration, and the first premium from the Proposer and the Life Assured named in the Schedule referred to hereinabove and the said Proposal and Declaration with the statements contained and referred to therein having been agreed to by the said Proposer and the Company as basis of this assurance do by this Policy agree, in consideration of and subject to due receipt of the subsequent premiums as set out in the schedule, to pay the Sum Assured or Fund Value, as applicable, without interest at the Registered or Local Corporate Office of the Company where this policy is serviced to the person or persons to whom the same is payable in terms of the said schedule, on proof to the satisfaction of the Company of the Sum Assured or Fund Value, as applicable, having become payable as set out in the schedule, of the title of the said person or persons claiming payment and of the correctness of the age of the Life Assured stated in the Proposal if not previously admitted.

And it is hereby declared that this Policy of Assurance shall be subject to the Conditions and Privileges printed and attached with the schedule and that the schedule above referred to and every endorsement placed on the policy by the Company shall be deemed part of the policy.

**Signed at Lucknow**

**Date:**

**On behalf of the Company**

*Mansj Tandon*

**Authorised Signatory**

## Conditions & Privileges

### 1. Definitions:

The following terms shall have the meaning assigned to them as follows:

- a. "Age" means the age nearer birthday as on the date of commencement on the basis of date of birth as declared in the Proposal Form.
- b. "Installment Premium" means the premium payable yearly or half yearly for the Base Policy and Rider (s) coverage if any depending on the mode of payment opted by the policyholder.
- c. "Life Assured" means the person on whose life insurance/rider cover is granted.
- d. "Maturity Date" means the date on which the risk cover ceases and benefits available become payable in terms of the policy except in case where death of the life assured occurs prior to the said date.
- e. "Policy Anniversary" means the date and month of the commencement of the policy falling subsequently every year.
- f. "Policyholder" means the owner of the policy in whom right and title under the policy vests.
- g. "Sum Assured (Base Policy)" Sum assured is the guaranteed amount (base policy sum assured) under the policy.
- h. "Sum Assured (Rider Coverage)" means the amount payable under the Rider Coverage in terms of Rider conditions.
- i. "Partial Withdrawal" means any part of the Fund withdrawn by the policyholder during the period of contract.
- j. "Surrender" means terminating the contract.
- k. "Switches" means the facility allowing the policyholder to change the investment pattern by moving from one Fund to another.
- l. "Death Benefit" is the amount of benefit which is payable on death.
- m. "Maturity Benefit" is the amount of benefit which is payable on maturity i.e. at the end of the policy term.
- n. "Units" This is a portion or a part of the underlying segregated unit-linked fund (Unit would have a nominal value of Rs.10) arising out of base premium amounts paid under the policy.
- o. "Fund Value" is equal to the number of units pertaining to the base policy multiplied by the Net Asset Value of units.
- p. "Unit-linked Fund" represents the premiums paid by the policyholders under a particular Fund and invested in a portfolio of assets to achieve the Fund's objective The Fund will be managed by the insurer.
- q. "Discontinued Policy Fund" means the segregated fund of the Company that is set aside and is constituted by the Fund Value of all the discontinued policies as prescribed.
- r. "Business Day" is the common working day of the Corporate Office of the Company.
- s. "Cash value": The Cash value of a Fund shall be the surrender value.
- t. "Current Assets" include cash balance, interest income (not due and due but not received) and other receivables, if any.
- u. "Current Liabilities and Provisions" include brokerage and stamp duty payable, custodian and Fund administration charges payable and other payables, if any.
- v. "Fund" means a separately identifiable investment-linked Fund set up by the Company for the purpose of ascertaining the policy moneys payable under this Policy. The Funds that are currently maintained by the Company are listed in the Fund options as stated hereinafter.
- w. "Insurance Cover" means Sum Assured including Accidental Death Benefit & Accidental Total and Permanent Disability Benefit, if opted..
- x. "IRDA" means Insurance Regulatory and Development Authority.
- y. "Sum at Risk" means the sum assured or 105 percent of the total premiums paid whichever is higher reduced by both partial withdrawals, if any, within last two years and Fund Value.

### 2. Fund Options and Investment Objective:

The Fund options available under this plan and the asset allocation limits under each Fund are as follows:

Fund Investment option	Shares (Equity)	Debts	Cash	Risk Profile
Secured	Nil	Min 80%	Max 20%	Low
Balanced	Max 40%	Min 40%	Max 20%	Medium
Smart	Min 40%	Min 20%	Max 40%	High
Growth	Min 80%	Max 20%	Max 20%	High
Prima Fund	Min 85%	Max 15%	Max 15%	High

At any point of time the policyholder can opt only one Fund out of above five Funds.

**Secured Fund:** The investment objective of this Fund is to provide accumulation of income through investment in high quality fixed income securities.

**Balanced Fund:** The investment objective is to provide risk-adjusted returns for long term capital appreciation by availing opportunities in debt and equity markets providing a good balance between risk and return.

**Smart Fund:** The investment objective is to provide superior risk-adjusted returns for long term capital appreciation by availing opportunities in debt and equity markets providing a good balance between risk and return.

**Growth Fund:** The primary investment objective of the fund is to achieve long-term growth of capital by investing in equity and equity related securities through a research-based investment approach.

**Prima Fund:** To provide long term capital appreciation by actively managing a well diversified equity portfolio of Fundamentally strong blue chips and large cap companies. Further, the Fund seeks to provide a cushion against the sudden volatility in the equities through some investments in short-term money market instruments.

**Instruments used under various asset classes:**

**Equity:** Investments in Indian equity and equity related instruments in sound companies with a large-cap bias and building a portfolio having a diversified allocation across sectors based on research and analysis of the same.

**Debt:** Debt Instruments would include government securities, State Development Loans, Oil Bonds, PSU bonds and Corporate Bonds, Certificate of Deposit, Commercial Paper & Non-Convertible Debenture with good ratings. The Duration of the instruments would vary from time to time depending upon the requirements.

**Cash:** The Cash component will comprise of all the Money Market Instruments as specified in IRDA's investment regulations.

Benchmark Construction of Investment:

CRISIL, ST BOND INDEX - Debt  
S&PCNX NIFTY - Equity

3. **Switching Options** - Policyholder can switch entire Fund Value from one Fund to another. At any point of time a policyholder can be in only one Fund. Two free switches are allowed in a policy year for full amount in the Fund. For further switches, Rs.100 per switch would be charged. The switching charges would be recovered by cancellation of units. Switching will be allowed only if all due premiums are paid.

### 4. Premium Allocation Rate:

Year	Percentage of premium
Year 1	95.5%
Years 2 to 5	95%
Year 6 and onwards	96%

### 5. Charges:

**5.1 Administration Charges:** Administration Fee of Rs.30/- per month increased by 5% per annum compounding on every policy anniversary will be deducted by canceling appropriate number of Units at the beginning of the month at the prevailing unit value. Administration fee may be increased at the discretion of the Company subject to maximum of Rs.100/- per month depending on the experience of the Company and subject to approval of IRDA.

**5.2 Fund Management Charge:** There will be a charge, as mentioned in the chart below, which will accrue and will be charged to the Fund on a daily basis from the Policyholder's Unit Account towards Fund management expenses. The value of the Units in the Fund would be calculated after taking into account the Fund Management Charge.

Fund	Secured	Balanced	Smart	Growth	Prima	Discontinued Policy Fund
Fund Management Charge	0.65% p.a. of the Fund Value subject to maximum of 0.90% p.a. depending on the experience and subject to approval of IRDA.	0.75% p.a. of the Fund Value subject to maximum of 1.00% p.a. depending on the experience and subject to approval of IRDA.	1% p.a. of the Fund Value subject to maximum of 1.25% p.a. depending on the experience and subject to approval of IRDA.	1% p.a. of the Fund Value subject to maximum of 1.25% p.a. depending on the experience and subject to approval of IRDA.	1% p.a. of the Fund Value subject to maximum of 1.25% p.a. depending on the experience and subject to approval of IRDA.	0.50 % p.a. of the Fund Value

**5.3 Mortality Charges:** The risk premium i.e. mortality charge is recovered by cancellation of appropriate number of units on monthly basis at the beginning of the each month and depend on the amount of Sum at Risk, where Sum at Risk will be the sum assured or 105 percent of the total premiums paid whichever is higher reduced by both partial withdrawals, if any, within last two years and Fund Value.

The annual mortality charges per thousand of Sum at Risk are given below:

Age	Mortality Charge	Age	Mortality Charge	Age	Mortality Charge	Age	Mortality Charge
10	0.46	26	1.38	42	2.90	58	13.23
11	0.54	27	1.39	43	3.12	59	14.34
12	0.64	28	1.40	44	3.40	60	15.69
13	0.78	29	1.40	45	3.73	61	17.27
14	0.86	30	1.40	46	4.13	62	19.09
15	0.92	31	1.41	47	4.58	63	21.13
16	0.99	32	1.44	48	5.09	64	23.42
17	1.05	33	1.50	49	5.66	65	25.94
18	1.10	34	1.57	50	6.29	66	27.27
19	1.15	35	1.66	51	6.98	67	30.74

20	1.20	36	1.78	52	7.73	68	34.59
21	1.24	37	1.91	53	8.54	69	38.85
22	1.28	38	2.07	54	9.41	70	43.55
23	1.31	39	2.24	55	10.33		
24	1.34	40	2.46	56	11.32		
25	1.36	41	2.70	57	12.35		

Note: \* Mortality Charges will be recovered by canceling appropriate number of units from the Policyholder's Unit Account each month irrespective of the mode of payment of Premiums.  
\* For Single Premium Policies all charges will be recovered by canceling appropriate number of units from the Policyholder's Unit Account.

5.4 **Premium allocation charges:** The allocation charge of premium shall be as per rates given as under:

Year	Percentage of annualized premium
Year 1	4.5%
Years 2, 3, 4 & 5	5%
Year 6 and onwards	4%

5.5 **Switching Charge** – The policy holder has the option of switching his total investments from one Fund to another of his choice at any time during the life of the policy. Two free switches are allowed every policy year. Additional switches are allowed subject to a charge at the rate of Rs 100/- per switch. The switching charges would be recovered by cancellation of units.

5.6 **Policy Discontinuance Charge:**

Where the policy is discontinued during the policy year	Discontinuance charges for the policies having annualized premium up to Rs.25,000/-	Discontinuance charges for the policies having annualized premium above Rs.25,000/-
1	Lower of 20% of (Annualised Premium or Fund Value) subject to maximum of Rs.3000/-	Lower of 6% of ( Annualised Premium or Fund Value) subject to maximum of Rs.6000/-
2	Lower of 15% of ( Annualised Premium or Fund Value) subject to maximum of Rs.2000/-	Lower of 4% of ( Annualised Premium or Fund Value) subject to maximum of Rs.5000/-
3	Lower of 10% of (Annualised Premium or Fund Value) subject to maximum of Rs.1500/-	Lower of 3% of ( Annualised Premium or Fund Value) subject to maximum of Rs.4000/-
4	Lower of 5% of (Annualised Premium or Fund Value) subject to maximum of Rs.1000 /-	Lower of 2% of ( Annualised Premium or Fund Value) subject to maximum of Rs.2000/-
5 and onwards	NIL	NIL

5.7 **Partial withdrawal Charge:** There is no charge for partial withdrawal.

6. **Method of Calculation of Net Asset Value:** The Unit Price (UP) of a Fund will be set by dividing the Value of the assets in the Fund at the valuation time (at the end of the day) by the number of units. For new business, units will be allocated depending on the price of the units using the closing NAV on the day of collection of cash/local cheque/DD, date of credit to our account in case of direct debit and day of realization in case of outstation cheque or policy issue whichever is later. For subsequent payments of premium if cash / local cheque / DD / direct debit is received in the office of the company by 3.00 p.m., the closing NAV of the day on which premium is received would be applicable. In case premium by local cheque/ DD / direct debit is received in the company after 3.00 p.m. closing NAV of the next business day shall be applicable. In case of outstation cheque /DD, closing NAV of the day of realization will be applicable.

The Net Asset Value (NAV) of each of the Funds will be computed at the end of the day (on daily basis) and the resulting price will be rounded to the nearest Rs 0.0001.

The NAV of the segregated fund shall be calculated as under:

$$\text{Net Asset Value} = \frac{\text{Market value of the fund's investments} + \text{Value of current assets} - \text{the value of any current liabilities and provisions, if any}}{\text{Number of existing units on valuation date (before creation/redemption of units)}}$$

7. **Surrender:** The policy can be surrendered at any time during the term of the policy. However, surrender value will be payable after completion of 5 years from the date of commencement of the policy.

If the policy is surrendered within five years from the date of commencement the surrender value would be fund value as on the date the policy has surrendered less the discontinuance charges as specified in the table of Policy Discontinuance Charges given above and it would be transferred to Discontinued Policy Fund .

At the end of 5<sup>th</sup> policy year higher of the discontinued policy fund value or the amount credited to policy discontinued fund accumulated at the rate of interest of 4% per annum compounding yearly will be payable

If the policy is surrendered after five years from the date of commencement, the surrender value would be fund value as on the date of surrender.

8 **Partial withdrawal:** Partial Withdrawal is allowed subject to the following conditions:

- Partial Withdrawal is allowed after five years from the date of commencement provided all due premiums are paid and the life assured has attained majority i.e. on or after attainment of age of 18 years.
- Maximum partial withdrawal is 50% of Fund Value subject to the condition that minimum balance in the fund after partial withdrawal should be one annualized premium under regular premium policy.
- Minimum partial withdrawal amount is Rs. 2,500.
- Minimum period elapsed between two consecutive partial withdrawals shall be one year.
- There is no charge for partial withdrawal.

9. **Loans:** Loan is not allowed under the plan.

10. **Discontinuance:**

- Date of discontinuance of Policy:** Date of discontinuance of the policy shall be the date on which the Company receives the intimation from the insured/policyholder about discontinuance of the policy or on the expiry of the notice period, whichever is earlier. Such notice will be sent within a period of fifteen days from the date of expiry of grace period by the Company to the insured/policyholder to exercise the options (i) to revive the policy, or (ii) to withdraw completely from the policy without any risk cover within thirty days from the date of receipt of notice by the insured/policyholder;

- Discontinued Policy Fund:** means the segregated fund of the Company that is set aside and constituted by the fund value of all discontinued policies in accordance with IRDA regulations.

The asset allocation limits for 'Discontinued Policy Fund' will be minimum 50% in debt and maximum 50% in cash & money market instruments.

- Discontinuance of premium under the policy:**

- Discontinuance of premium within first 5 policy years-** If premium is not paid within the period of grace, the Company will send a notice within a period of fifteen days from the date of expiry of grace period to the policyholder to exercise the options

- to revive the policy within a period of two years, or
- to withdraw completely from the policy without any risk cover.

If the death of life assured occurs during notice period, which will be 30 days from the date of receipt of notice by the insured/policyholder, the death benefit is payable as on the date of receipt of intimation of death of the Life Assured. The death benefit will be maximum of (sum assured reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured and the policy Fund Value as on date of receipt of intimation of death) subject to the minimum being 105 percent of the total premiums paid reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured.

If the policyholder does not exercise the option within a period of thirty days from the date of such notice, the policyholder shall be deemed to have exercised the option to withdraw completely from the policy without any risk cover and the policy Fund will be transferred to discontinued policy fund from that date. The Fund value of the policy after deducting discontinuance charges, if any, shall be credited to the Discontinued Policy Fund on the date of discontinuance of policy. At the end of 5<sup>th</sup> policy year higher of the discontinued policy fund value or the amount credited to discontinued policy fund accumulated at the rate of interest of 4% per annum compounding yearly will be payable. If the death of life assured occurs after date of discontinuance of the policy, the death benefit will be the amount higher of the discontinued policy fund value or the amount credited to discontinued policy fund accumulated at the rate of interest of 4% per annum compounding yearly will be payable.

- Discontinuance of premium after 5 policy years -** If premium is not paid within the period of grace, the Company will send a notice within a period of fifteen days from the date of expiry of grace period to the policyholder to exercise the options

- to revive the policy within a period of two years; or

2. to withdraw completely from the policy without any risk cover. 3. convert the policy into paid-up policy

If the death of life assured occurs during notice period, which will be 30 days from the date of receipt of notice by the policyholder, the death benefit as specified above will be payable.

If the policyholder does not exercise the option to revive the policy within a period of thirty days the policy will be treated as discontinued and will be terminated paying the Fund value as on the date of discontinuance.

11. **Revival and Non-forfeiture:** If premium is not paid within the period of grace, the Company will send a notice within a period of fifteen days from the date of expiry of grace period to the policyholder to exercise the options

- (i) to revive the policy within a period of two years, or
- (ii) to withdraw completely from the policy without any risk cover. (iii) convert the policy into paid-up policy.

If the policyholder does not exercise the option within a period of thirty days from the date of receipt of notice by the policyholder, the policyholder shall be deemed to have exercised the option to withdraw completely from the policy without any risk cover and the policy will be treated as discontinued from that date.

If the policyholder exercises the option to withdraw completely from the policy without any risk cover or does not exercise any of the above mentioned options, either of the following will be the proceeds of discontinued policy:

- Within five years from the date of commencement of policy:- the fund value of the policy after deducting discontinuance charges, if any, shall be credited to the 'Discontinued Policy Fund' on the date of discontinuance of policy.

At the end of 5<sup>th</sup> policy year higher of the discontinued policy fund value or the amount credited to discontinued policy fund accumulated at the rate of interest of 4% per annum compounding yearly will be payable

- b. On completion of five years from the date of commencement of policy - the Fund Value of the policy shall be paid to the policyholder. If the due premium is not paid within the grace period, the mortality charge, the policy administration fee and Fund Management Charge including applicable taxes, if any, will be deducted and policy will participate in the performance of the Fund till the date of discontinuance. Such policy can be revived within a period of two years from the date of discontinuance and not later than expiry of 5 years period from the date of commencement of policy. In such case the policyholder can not revive the policy subsequently and will be offered above-mentioned discontinuance benefit on completion of five policy years. However, the Company reserves the right to accept or decline the revival of such policy. The revival of such policy shall take effect only after its approval is specifically communicated to the policyholder in writing.
12. **Maturity Benefit:** Life Assured surviving the date of maturity: Fund value prevailing on the maturity date if the life assured survives to maturity.
13. **Death Benefit:** If all due premiums are paid i.e. policy is in-force. Death Benefit is payable on receipt of intimation of death of the Life Assured. The death benefit will be the sum assured reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured or the policy Fund Value as on the date of receipt of intimation of death whichever is higher subject to the minimum being 105 percent of the total premiums paid reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured.
14. **Benefits payable during minority of the Life Assured:** If a claim arises during the minority of the Life Assured the payments shall be made to the Proposer and in his absence to his estate.
15. **Vesting on attaining majority:** If the policy is issued on the life of a minor, the policy will automatically vest in the life assured becoming major i.e. on his attaining age 18 yrs.
16. **General Conditions:**
- I Age Proof:** The premium mentioned in the policy has been calculated on the basis of the age disclosed in the proposal form. Should there be difference in the age proof submitted and the age mentioned in the proposal form, the Company will charge difference of mortality charges with interest on the prevailing rate compounding half yearly on the difference of the original premium charged and correct premium from the date of commencement till the admission of age. A charge for the outstanding difference of premiums and interest will be created on the policy without prejudice to the interest of the Company and the same will be recovered from any claim amount payable under the policy. In case the age renders the life assured uninsurable under the existing product, surrender value, if any, would be payable.
- II Suicide:** Insurance cover under the policy shall be void and nothing shall be payable except to the extent of a third party bonafide interest acquired in the policy for the valuable consideration, notice of which has been given at least one month prior to the date of death, in case life assured commits suicide (whether sane or insane at the time) at any time on or after the date on which the risk under the policy has commenced but before the expiry of one year from the date of this policy. However, the Fund Value under the policy as on the date of receipt of intimation of death, shall be payable to the nominee/legal representative or the Proposer as the case may be..
- III Assignment and Nomination:** Assignment of the policy, whether with or without consideration may be made only by an endorsement upon the policy itself or by a separate instrument, signed in either case by the transferor or by the assignor or his duly authorised agent and attested by at least one witness, specifically setting forth the fact of transfer or assignment. The holder of a policy of life insurance on his own life may, when effecting the policy or at any time before the policy matures for payment, nominate the person or persons to whom the money secured by the policy shall be paid in the event of his death. Notice should be served on the Company for registration of Assignment/Nomination. The Company does not accept any responsibility or express any opinion as to its validity or legal effect.
- IV Payment of premiums and Grace period for non-forfeiture provisions:** Grace period of 30 days from the due date irrespective of any calendar month will be allowed for payment of premium. If the death of life assured occurs during grace period, the death benefit is payable as on the date of receipt of intimation of death of the Life Assured. The death benefit will be maximum of (sum assured reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life assured and the policy Fund Value as on date of receipt of intimation of death) subject to the minimum being 105 percent of the total premiums paid reduced by partial withdrawals, if any, within two years immediately preceding the date of death of the life
- V Forfeiture in certain events:** All monies paid under the policy shall belong to the Policyholders Fund in case any condition contained or endorsed herein is contravened or in case it is found that the proposal, personal statement, declaration or any connected document contains any untrue or incorrect statement or any material information has been withheld. However, after the expiry of two years from the date on which it was effected, the policy shall not be called in question on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false unless the Company shows that such statement was on a material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policyholder and that the policyholder knew at the time of making it that the statement was false or it suppressed facts which it was material to disclose. Provided nothing shall prevent the Company to call for age proof at any time.
17. **Free Look period:** Policyholder is entitled to review the terms and conditions of the policy within a period of fifteen days from the date of receipt of the policy bond and in case of any disagreement with the terms and conditions, the policyholder shall have option to return the policy bond stating the reasons for disagreement. In such a case the policyholder shall be entitled to refund of non-allocated premiums plus Fund Value on the date of cancellation after appropriating the proportionate risk premium and deduction of expenses incurred towards medical examination and stamp duty charges.
18. **Taxation:** Tax benefits under the policy will be as per prevailing provisions of the Income-Tax Act, 1961. The Company reserves the right to withhold from the policy proceeds such taxes, charges or levies as may be applicable from time to time. The Company also reserves the right to recover from the policyholder such taxes, charges or levies including Service Tax as may be imposed on insurance transactions including policy premiums.
19. **Address for communication:** All communications in respect of this policy may be sent to the Registered Office or to the Local Corporate Office of the Company.
20. **Claim settlements:** Normally the following documents will be required for settlement of claim:
- (i) **On maturity-**  
(1) Policy bond; (2) Discharge voucher; (3) Deed of Assignment if any
- (ii) **On death-**  
One or more of the following documents may be required on the basis of cause of death  
Prescribed Death Claim Form, Policy Bond, Original death Certificate, Certificate of cremation / burial, Discharge Form, Hospital / last Medical Attendant's Certificate, Legal evidence of title to the claim if the claimant is not a Nominee / Assignee  
Employer's certificate stating leave availed on Medical grounds, Copies of First Information Report, Police Inquest Report & Post Mortem Report in case the death occurred due to accident, any other document as may be called for if required
21. **Riders:** Benefits of riders, if any are attached.
22. **Statutory Warning -**  
**Section 45 of Insurance Act, 1938:** No policy of life insurance shall, after the expiry of two years from the date on which it was effected, be called in question by the insurer on the ground that a statement made in the proposal for insurance or in any report of a medical officer, or referee, or friend of the insured, or in any other document leading to the issue of the policy, was inaccurate or false, unless the insurer shows that such statement was on a material matter or suppressed facts which it was material to disclose and that it was fraudulently made by the policyholder and that the policyholder knew at the time of making it that the statement was false or it suppressed facts which it was material to disclose.
23. **Risk Factor & Warning:**
1. Unit Linked Life Insurance products are different from the traditional insurance products and are subject to the risk factors.
  2. The premium paid in Unit Linked Life Insurance policies are subject to investment risks associated with capital markets and the NAVs of the units may go up or down based on the performance of Fund and factors influencing the capital market and the insured is responsible for his/her decisions.
  3. Sahara India Life Insurance Company Limited is the only name of the Insurance Company and Sahara Sugam-Jeevan Bima is only the name of the unit linked life insurance contract and does not in any way indicate the quality of the contract, its future prospects or returns.
24. **Grievance Redressal:** Any grievance/ complaint pertaining to this policy may be addressed to the Local Corporate Office of the Company or to the Grievance Redressal Officer, at the following address:  
"The Grievance Redressal Officer, Sahara India Life Insurance Company Ltd., Sahara India Centre, 2, Kapoorthala Complex, Lucknow-226024"

In case however, the grievance/complaint remains unresolved, the policyholder may approach the nearest Ombudsman whose address may be obtained from the Local Corporate Office of the Company.